

Electronic Acknowledgement Receipt

EFS ID:	4979270
Application Number:	10729793
International Application Number:	
Confirmation Number:	2248
Title of Invention:	Method and system for automated handling of service problems identified by a wireless device customer
First Named Inventor/Applicant Name:	Robert E. Tolbert
Customer Number:	55343
Filer:	Himanshu Amin/Stacey Bussey
Filer Authorized By:	Himanshu Amin
Attorney Docket Number:	C-02-0020-000/CINGP227US
Receipt Date:	17-MAR-2009
Filing Date:	05-DEC-2003
Time Stamp:	12:24:04
Application Type:	Utility under 35 USC 111(a)

Payment information:

Submitted with Payment	yes
Payment Type	Credit Card
Payment was successfully received in RAM	\$ 156
RAM confirmation Number	8178
Deposit Account	
Authorized User	

File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
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1		C02-0020-000ReplytoOfficeActi ondated12-24-09.pdf	179563 6e0acd38de1f4bf756e95cf3dc7408de166e579	yes	12
	Multipart Description/PDF files in .zip description				
	Document Description		Start	End	
	Amendment/Req. Reconsideration-After Non-Final Reject		1	1	
	Claims		2	6	
	Applicant Arguments/Remarks Made in an Amendment		7	12	
Warnings:					
Information:					
2	Fee Worksheet (PTO-06)	fee-info.pdf	30392 99d1badf0dafcb37557d203ba67011590266dfc7	no	2
Warnings:					
Information:					
Total Files Size (in bytes):			209955		
<p>This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.</p> <p><u>New Applications Under 35 U.S.C. 111</u> If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.</p> <p><u>National Stage of an International Application under 35 U.S.C. 371</u> If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.</p> <p><u>New International Application Filed with the USPTO as a Receiving Office</u> If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.</p>					